

## Hearing System Working Group Meeting ONE – 6<sup>TH</sup> September 2021 (10:00am-12:00pm)

### MINUTE

#### Attendees:

David Mackie	HSWG Chair
Alistair Hogg	Head of Practice and Policy, Scottish Children’s Reporter Administration
Beth-Ann Logan	Board Member, Children’s Hearings Scotland
Carol Wassell	Head of Area Support and Community Improvement, Children’s Hearings Scotland
Suzie Vestri	Board Member, Scottish Children’s Reporter Administration
Tom McNamara	Youth Justice & Children’s Hearings Unit, Scottish Government

#### In attendance from The Promise:

Fi McFarlane	Head of Oversight
Christina Spicer	Senior Legislative Manager

#### Apologies:

None	
------	--

Minute of Meeting:	
Item ONE	<p><b>Welcome and Introductions</b></p> <ul style="list-style-type: none"> <li>• The Chair opened the meeting and facilitated introductions.</li> <li>• The role and support offer of The Promise Scotland was discussed.</li> </ul>
Item TWO	<p><b>Values</b></p> <ul style="list-style-type: none"> <li>• The Board discussed the values that they should seek to work towards.</li> <li>• The values discussed were:               <ul style="list-style-type: none"> <li>○ Respectful of differing contexts and work that has gone before</li> <li>○ Courage</li> <li>○ Compassion</li> <li>○ Bold</li> <li>○ Open and Flexible</li> <li>○ Rigorous</li> </ul> </li> </ul>
Item THREE	<p><b>Scoping the Work Programme</b></p> <ul style="list-style-type: none"> <li>• Discussion around the scope of inquiry.</li> <li>• Identification that part of the function of the HSWG might be to monitor the work that others are doing to improve practice.</li> <li>• Possible issues to consider include:               <ul style="list-style-type: none"> <li>○ The relationship between the panel and the courts.</li> <li>○ What does supervision mean? What is it intended to achieve?</li> <li>○ The protections around decision making.</li> <li>○ What can the hearing system do to enforce the expectation of whole family support?</li> <li>○ The role of the court in restorative justice.</li> <li>○ The role of the reporter in the pre referral phase.</li> <li>○ The role of hearings more generally.</li> <li>○ A child's relationship with hearing.</li> <li>○ Continuity of decision making.</li> <li>○ An approach that considers 'before', 'during' and 'after' the hearing.</li> </ul> </li> <li>• Possible areas of improvement which do not require legislative changes:               <ul style="list-style-type: none"> <li>○ The information prepared for a hearing.</li> <li>○ Advocacy.</li> <li>○ Language.</li> <li>○ Participation.</li> </ul> </li> </ul>

	<p><b>Redesign Approach</b></p> <ul style="list-style-type: none"> <li>• The Board agreed service design blueprints would be a useful tool.</li> <li>• There was agreement that three or four stories could be created that reflect different stages and ages across the Hearing System to scope their experience.             <ul style="list-style-type: none"> <li>○ Additional story details: one to include Police Scotland; one to depict a child that does not end up the hearing system.</li> </ul> </li> <li>• The Office of the Chief Designer will support for the development of the blueprints.</li> <li>• The members will be consulted throughout the creation of the stories. Christina to send dates to meet with the OCD in the upcoming week.</li> </ul>
Item FOUR	<p><b>Communicating</b></p> <ul style="list-style-type: none"> <li>• The Board confirmed:             <ul style="list-style-type: none"> <li>○ The necessity for early communication,</li> <li>○ The importance to communicate with stakeholders regularly and clearly; and</li> <li>○ The need for the staff and volunteers working in the system to hear from the HSWG.</li> </ul> </li> <li>• Stakeholder identified include:             <ul style="list-style-type: none"> <li>○ OHOV &amp; the VIP</li> <li>○ Ministers</li> <li>○ COSLA</li> <li>○ Volunteers</li> <li>○ Reporter Staff</li> </ul> </li> </ul>
Action Items	<ul style="list-style-type: none"> <li>• Connect with the Office of the Chief Designer to discuss the development of service design blueprints. (Christina; All)</li> <li>• Draft communication points for first meeting. (All; MC)</li> <li>• Develop a stakeholder list and engagement tracker. (Christina)</li> </ul>

**Next Meeting: Monday 4 October 2021 (10:00am-12:00pm)**