

The Promise Scotland: Revised Support Offer

Overview briefing

The Support Offer from The Promise Scotland has been revised.

The new offer is tiered, and includes a **universal**, **targeted**, **regional** and **specialist** offer for all local authorities, in addition to widening our scope of support to a broader range of corporate parents including police, health, SFR and housing.

The revised offer will enable Promise Delivery Partners (PDPs) to engage in different types of support activities specific to the needs of local areas.

The revised model of support will offer a **tangible, equitable and transparent** support offer which aims to:

- strengthen the current support offer by surfacing learning that can be shared across the country,
- focus on areas of challenge and target resource and support appropriately,
- foster innovation and partnership working, and
- employ a *join the dots* approach by offering national opportunities to collaborate in regional spaces to share practice, learn, network, and – importantly – celebrate success.

The revised offer will be delivered in three phases:

Phase 1: Universal offer

Includes access to resources on our website which includes:

- materials,
- briefings,
- e-learning materials,
- podcasts,
- useful research, and
- links to policy documents etc.

These resources will continue to be refreshed.

Phase 1 is live as of February 2024, and resources can be found here: www.thepromise.scot/resources

The universal offer also includes opportunities for national networking, learning and collaboration through:

- Communities of Interest¹,
- Communities of Practice,
- The Promise Design School, and
- Promise Partnership projects.

Promise Deliver Partners (PDPs) will continue to be linked to all 32 local authorities and meet every 6 weeks.

You can find more information about your PDP here: <https://thepromise.scot/the-promise-scotland/what-the-promise-scotland-does/supporting-the-workforce/>

Phase 2: Targeted and Regional offer

Phase 2 will include a regional support offer in the form of regional collaboratives, and the offer of national themed pop-up/learning sessions based on information surfaced by PDPs.

Pop-up sessions will be hosted in-person and online.

PDPs will offer targeted support based on the needs of their link local authority areas and expertise.

The Promise Design School will also offer targeted and bespoke sessions based on need and demand. You can find out about the Promise Design School here: <https://thepromise.scot/the-promise-scotland/what-the-promise-scotland-does/supporting-the-workforce/design-school/>

Phase 3: Specialist Offer

Phase 3 will focus on bespoke Quality Improvement (QI) projects and on more complex whole system change linked to our strategic work programme and Plan 24-30, e.g. **QI Breakthrough Series** and **Promise in Places**.

1 A revised approach to Communities of Interest is underway and will be shared in due course.

Timescales

Phase 1 of the Universal support offer is now live (February 2024).

Phase 2 of the support offer – Targeted and Regional – will go live in Spring 2024.

Phase 3 – Specialist – will be aligned with the publication of Plan 24-30 (June 2024).

Further details and communication about the different phases will follow.

Please do not hesitate to get in touch with the Head of Support or your Promise Delivery Partner should you require any clarity or further information.

